

## REFERENCE

This is how service should be.....we try our hardest to offer fast and quality service, and we are known for it, NOTE THE TIME ON THIS MAIL.

He was supplied his tracking number and parcel ready for mailing all in 5 minutes of us receiving his mail, I remember a few years ago, I ordered a caller from a guy selling hand calls in Joburg, it took me a week to get my parcel, and I had to beg him for a tracking number.

This is how we do business.....

----- Original Message -----

**From:** [Oliver Brettschneider](#)

**To:** '[Gary Laubscher](#)'

**Sent:** Thursday, March 01, 2012 **8:46 PM**

**Subject:** RE: cd pack

That was the best service I have received over the internet in a long time, thank you for the super fast response I will be looking out for my CD pack, have paid your invoice 5 minutes ago, you should get a e-mail notification from my bank, FNB to ABSA normally clears within 48 hours.

This reference has not been changed to suit us.

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Feather & Fur VHT / Game Calls